

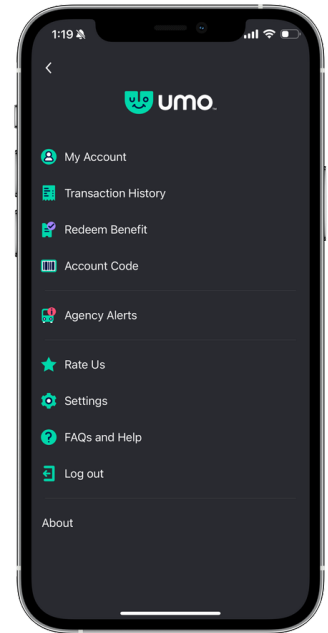


# HOW TO REDEEM A BENEFIT CODE

QUICK REFERENCE GUIDE | SELF-SERVICE

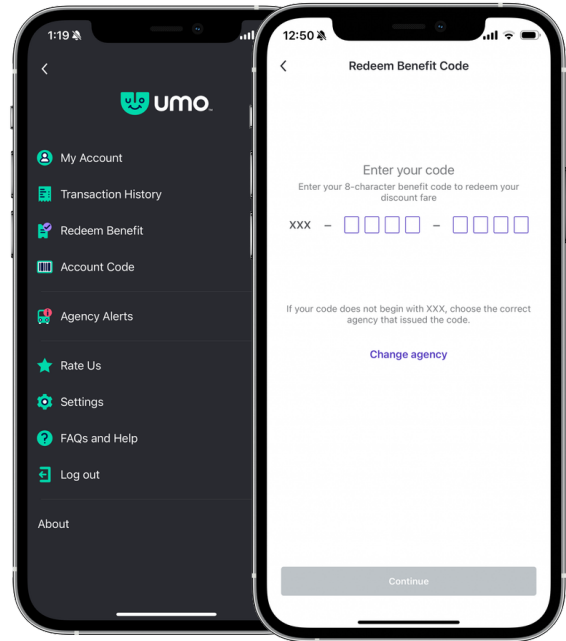


1. Tap the navigation menu and select **Redeem Benefit**.
2. Enter your 8-character benefit code to redeem your discounted fare.
  - If your code does not begin with “XXX”, choose the correct agency that issued the code by tapping **Change Agency** to select a different agency.
3. Tap **Continue**.
  - The Umo App applies the benefit code and automatically discounts your fare or applies your promotional code for a benefit.



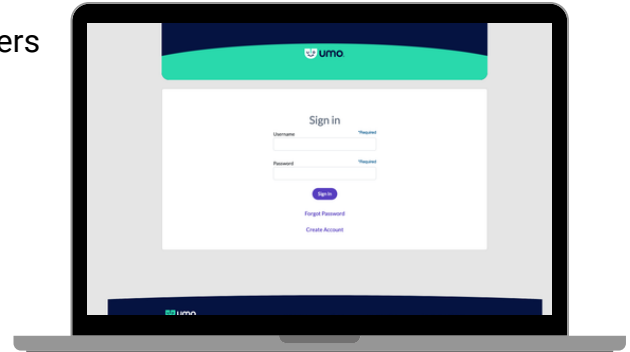


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1. Log in to the Umo Passenger Portal.
  - **ca.umopass.com** for Canadian riders
2. On the **My Wallet tab**, click **Redeem Benefit Code**.
3. On the **Redeem Benefit Code** screen, enter the benefit code issued by your transit agency.
4. Click **Submit**.



***Umo applies the benefit code and automatically discounts your fare or applies your promotional code for a benefit.***