

Home Together

2023 Annual Report



Windsor Essex Housing & Homelessness Master Plan





OUR COMMUNITY *Vision*

Windsor Essex is an inclusive community where everyone has a safe, affordable, accessible and quality home and everyone lives where they can actively participate.

GUIDING PRINCIPLES

The following guiding principles will direct our action as a community, in support of the plan:



Achieving our goals is a collective responsibility that will require cross-sectoral **collaborative action** to develop system-level solutions.



We will implement **evidence-based** solutions with a focus on efficiency, cost effectiveness and continuous improvement.



Our programs, services and supports will be **people-centred** and aimed at helping people obtain and retain housing.

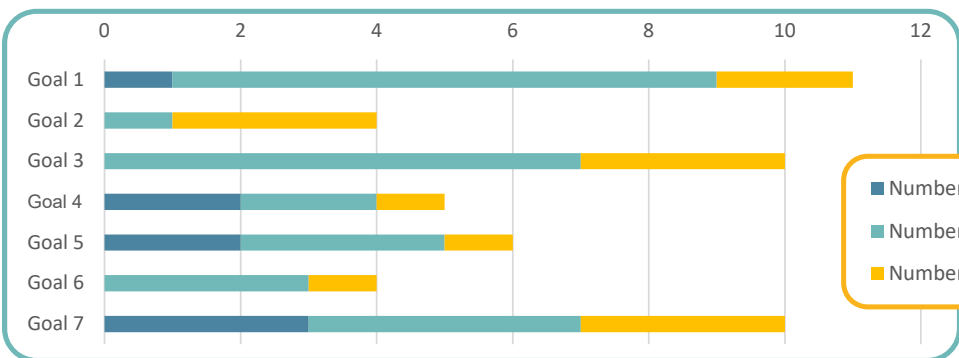


The Plan will be **responsive** to the National Housing Strategy, Ontario's Community Housing Renewal Strategy and any other future Provincial and Federal housing and homelessness strategies and initiatives.



Achieving the goals under the Plan will require **leveraging additional resources** from all level of government.

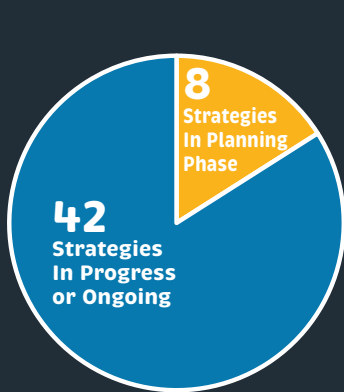
COMMUNITY PROGRESS ON THE STRATEGIES



HOW ARE WE DOING?

The Annual Report highlights the accomplishments achieved in 2023.

TOTAL STRATEGIES FOR HHMP



■ Number of Strategies Not Started
■ Number of Strategies In Progress
■ Number of Strategies Enhanced / Ongoing

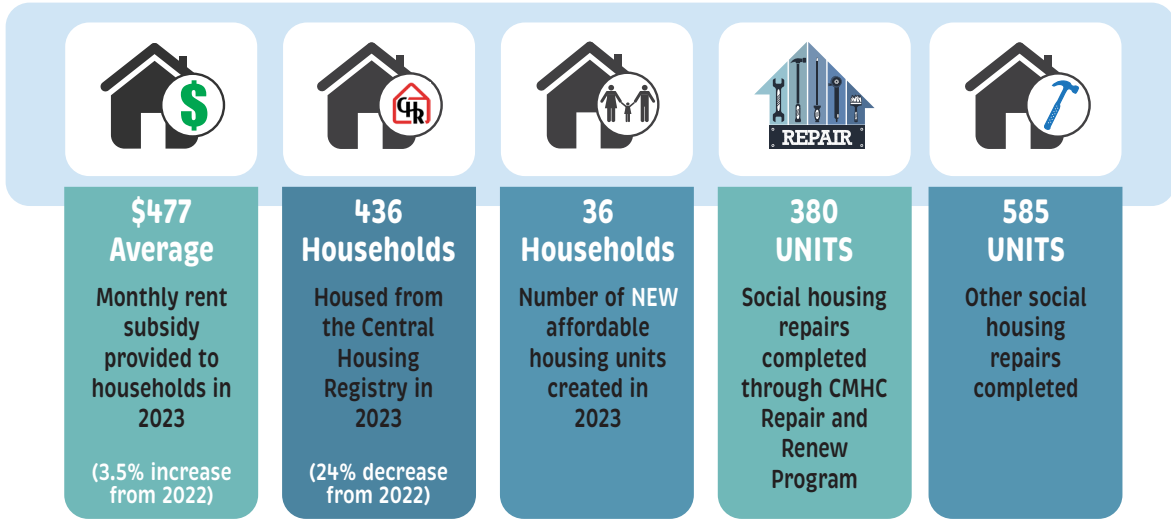
SUSTAIN AND EXPAND SOCIAL & Affordable Housing

**GOAL
1**



190
HOUSEHOLDS

Strong Community Rent Supplement (SCRSP) recipient households were mitigated with the introduction of the Homelessness Prevention Program (HPP).



1016
Households
Assisted in RGI, affordable rental housing units and/or rent assisted units

(13% increase from 2022)

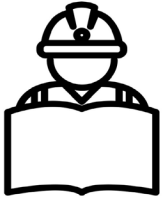
3
NEW Households Assisted through Windsor-Essex Housing Benefit (WEHB)

188
NEW Households Assisted through the Canada-Ontario Housing Benefit (COHB)

NEW Modular Homes

Built in Leamington to help vulnerable youth and others in need.





ONTARIO RENOVATES SOCIAL HOUSING REPAIR PROGRAM (OR-SHRP)

2,366
SOCIAL HOUSING
REPAIRS
COMPLETED

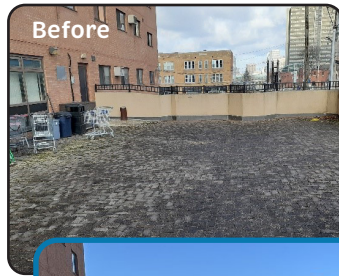
The 2023-24 Ontario Renovates Social Housing Repair Program (OR-SHRP) is funded under Ontario's Community Housing Renewal Strategy and is intended to assist Windsor and Essex County Social Housing Provider(s) to rehabilitate units that require essential repairs in an effort to preserve and extend the functional lifespan of the social housing supply and/or modify units to increase accessibility.

\$4.2 million

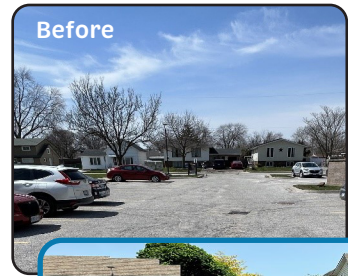
In **FEDERAL & PROVINCIAL FUNDING** has assisted Social Housing Providers in completing much needed repairs in 2023:



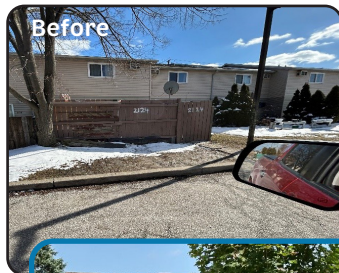
After
Concrete Driveway



Roof Top Patio
During Construction



After
Paved Parking Lot



After
New Wooden Fences



After
New Wooden Fences

SUSTAIN AND EXPAND HOUSING, *that is linked with Supports!*

**GOAL
2**

HERE
TO
HELP

“It’s just impossible to see someone’s potential when they’re living out of a backpack.”

WEHC Participant



443

Residents supported in
CITY Residential
Services Home beds



939

Households assisted through
KEEP THE HEAT
↓ (3% Decrease from 2022)



273

Residents supported in
COUNTY Residential
Support Services
Home beds



1105

Households assisted with
RENT ASSISTANCE
↑ (25% Increase from 2022)

40

MORE Households
housed and supported
through Windsor-Essex
Housing Connections
(WEHC)



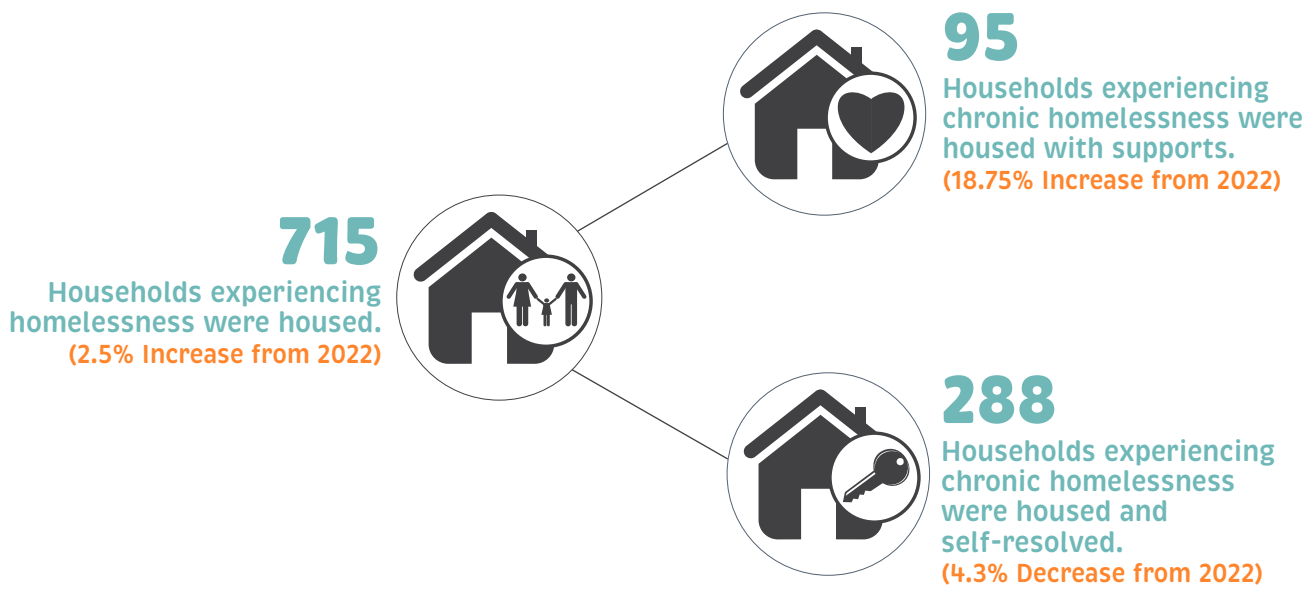
GOAL 3

ENDING Homelessness

NUMBER OF HOUSEHOLDS EXPERIENCING CHRONIC HOMELESSNESS



WINDSOR ESSEX BY-NAMES PRIORITIZED LIST DATA



EMERGENCY SHELTER STATISTICS

(*Homeless Individuals & Families Information System Jan. 1 - Dec. 31, 2023)

Welcome Centre Shelter for Women	Welcome Centre Shelter for Families	Salvation Army Centre of Hope	Downtown Mission	Leamington Emergency Shelter Pilot Program
309 SINGLE WOMEN	609 INDIVIDUALS	330 SINGLES	910 INDIVIDUALS	40 INDIVIDUALS
 AVERAGE LENGTH OF STAY	 AVERAGE LENGTH OF STAY	 AVERAGE LENGTH OF STAY	 AVERAGE LENGTH OF STAY	 AVERAGE LENGTH OF STAY
42 DAYS	48 DAYS	51 DAYS	20 DAYS	77 DAYS

HOMELESSNESS & HOUSING HELP HUB (H4)



46,073

Number of **visits** to H4
(31.6% Increase from 2022)



1,515

Number of **unique persons** who attended H4



1,216

Number of people at H4 **supported by Ontario Works**



389

Number of people at H4 assisted with submitting and updating a **Central Housing Registry Windsor Essex (CHR)**



539

Number of **referrals and updates** made to the Windsor Essex By Names Prioritized List (BNPL) by H4



126

Average number of **participants** per day at H4



93

Number of people **assisted by a family physician through the Shelter Health Initiative**



1

Number of **Housing Fairs** held at H4



133

Number of **people housed** through supports provided at H4



369

Number of **donations** received to support H4 program participants



54

Number of people **assisted with identification replacement** at H4



180

Number of people **assisted by Nurse Practitioner** through the Shelter Health Initiative



The Homelessness & Housing Help Hub (H4) is a “one-stop” multidisciplinary service hub. The H4 works towards the community’s goals to reduce homelessness by delivering housing focused, homelessness resolution programs that provide a variety of wrap around supports for persons experiencing homelessness.

THE FOLLOWING ORGANIZATIONS SUPPORTED H4 IN 2023:

- City of Windsor
- Housing Information Services
- Windsor Essex Community Health Centre
- Probation and Parole
- John Howard Society
- Windsor Family Health Team
- Brentwood Recovery Home
- Canadian Mental Health Association - Windsor Essex
- Can Am Indian Friendship Centre
- Legal Assistance of Windsor
- Shelter Health Initiative
- Family Services Windsor Essex
- Positive Pathways

CONTACT INFORMATION

Phone: (519) 253-3806
Address: 400 Wyandotte St. E
(former Windsor Water World)

SUPPORT

OTHER DAY DROP-IN PROGRAMS

DOWNTOWN MISSION DAY PROGRAM (DTM)



1,244

Number of **unique persons** who attended DTM day program



39,836

Number of **visits** to DTM day program



116

Average number of **participants** per day at the DTM day program

ESSEX COUNTY HOMELESSNESS HUB (ECH2)



295

Number of **unique persons** who attended ECH2



9

Average number of **participants** per day at ECH2



2,965

Number of **visits** to ECH2



47

Number of **people housed** through support provided by ECH2

GOAL 4

ADDRESS INDIGENOUS HOUSING & Homelessness Needs



12

Indigenous households experiencing homelessness were housed and supported by Indigenous led organizations. (100% ↑ from 2022)



3

Can Am Urban Native Homes units sustained and maintained through repair. (70% ↓ from 2022)

REDUCE & PREVENT YOUTH Homelessness

GOAL 5



25

Youth experiencing homelessness were housed with appropriate supports. (56% ↑ from 2022)

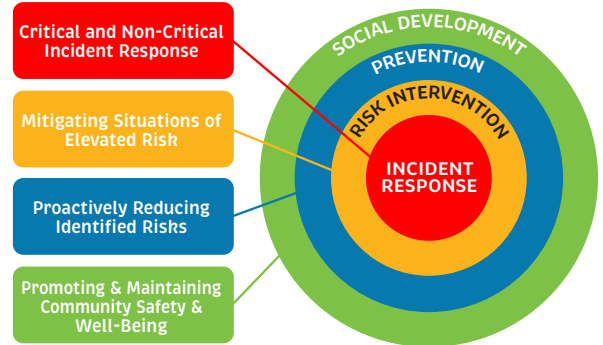
FOSTER SUCCESSFUL TENANCIES

Through Community Collaboration

GOAL 6



Course Type	Number of Participants Attended	Percent of Participants
Virtual Course	4	6.1%
In-Person Course	62	93.9%
Tenant Basic Course (3hr)	53	80.3%
Tenant Certificate Course (12hr)	13	19.7%



*An additional 609 international students attended a 1-hour information session on Rent Smart

WINDSOR ESSEX REGIONAL COMMUNITY SAFETY AND WELL-BEING PLAN

“Engaged and Safe Communities”, Goal #3 is to “Increase access to safe and affordable housing”. Through community collaboration, the aim of the initiatives within this goal is to reduce the risks to the individual and community associated with not having access to safe, secure, and sustainable housing. In particular, the region has identified the lack of affordable housing as being a major barrier to accessing and maintaining sustainable housing.



GOAL 7

MONITOR REPORT & Evaluate



108

More **Staff trained** to use Homeless Individuals & Families Information System (HIFIS) in Windsor-Essex County.



2

More **Data Sharing Agreements** signed by organizations to implement Homeless Individuals & Families Information System (HIFIS).

The “**Help is Around the Corner**” Information Sheet, is designed to be used by businesses and residents to assist in determining who to contact if you encounter someone who may be experiencing homelessness.

[https://www.citywindsor.ca/Documents/residents/housing/housing-with-supports-and-homelessness-prevention/Help%20is%20Around%20the%20Corner%20Project%20FINAL%20OVER%20UPDATE%20\(09-26-2022\).pdf](https://www.citywindsor.ca/Documents/residents/housing/housing-with-supports-and-homelessness-prevention/Help%20is%20Around%20the%20Corner%20Project%20FINAL%20OVER%20UPDATE%20(09-26-2022).pdf)



The City of Windsor

is the Service Manager for housing and homelessness programs for the City of Windsor and County of Essex. You can contact us and learn more about our programs and services at the following:

Contact List:

HOUSING AND CHILDREN'S SERVICES

400 City Hall Sq. E. PO Box 428 Station "A"
Windsor ON N9A 6L7

519-255-5200 ext 6240

Email: sshousing@citywindsor.ca

Website: www.citywindsor.ca/residents/housing/Pages/Housing.aspx

CENTRAL HOUSING REGISTRY

Rent-Geared-to-Income (RGI) Applications
2470 Dougall Ave.

519-254-6994

Website: www.chrwec.com

HOMELESSNESS & HOMELESSNESS PREVENTION

519-255-5200 ext 5289

Email: sshousing@citywindsor.ca

Website: www.citywindsor.ca/residents/housing/Housing-with-Supports-and-Homelessness-Prevention/Pages/default.aspx