

## **TRANSIT WINDSOR WORKING GROUP**

Meeting held Wednesday, September 16, 2026  
at 2:30 p.m. in Room 140, 350 City Hall Square West

A meeting of the Transit Windsor Working Group is held this day commencing at 2:30 o'clock p.m. in Room 140, 350 City Hall Square West, there being present the following members:

Bernard Drouillard  
Trevor Ramieri  
Katie Stokes  
Souravdeep Singh

### ***Absent:***

Jaykumar Patel (issue with malfunction of the conference phone)  
Iain Sutcliffe

### ***Also present are the following resource personnel:***

James Chacko, Chair, Executive Director, Transit Windsor  
Stephan Habrun, Director, Operations & Planning  
Karen Kadour, Committee Coordinator

### **1. Call to Order**

James Chacko, Chair, Executive Director, Transit Windsor calls the meeting to order at 2:30 o'clock p.m. and the Transit Windsor Working Group considers the Agenda being Schedule A, attached hereto, matters which are dealt with as follows:

### **2. Declaration of Conflict**

None disclosed.

### **3. Minutes**

Moved by Bernie Drouillard, seconded by Trevor Ramieri  
That the minutes of the Transit Windsor Working Group of its meeting held March 4, 2026, **BE ADOPTED** as presented.  
Carried.

## **4. Business Items**

### **4.1 Review 2026 Meeting Schedule**

It is generally agreed that this meeting will represent the final Transit Windsor Working Group for this year and for this term of the Working Group.

### **4.2 Transit Terminal Update**

Stephan Habrun, Director, Operations & Planning reports that the West End Terminal recently opened along with the East End Terminal that opened on September 8, 2026.

Moved by Trevor Ramieri, seconded by Bernie Drouillard,  
That the update provided by Stephan Habrun, Director, Operations and Planning regarding the West and East End Terminals **BE RECEIVED**.  
Carried.

### **4.3 Garage Renovation Update**

The Chair advises they broke ground on the garage renovation multi-phased project not long ago. The first phase of work is outside south of the building to allow for the parking lot expansion. They expect completion by the middle of 2028 and will be announcing the official “shovel ceremony” early next week.

Moved by Trevor Remieri, seconded by Bernie Drouillard,  
That the Garage Renovation update provided by James Chacko, Chair **BE RECEIVED**.  
Carried.

### **4.4 Fare System Update**

The Chair provides the following regarding the fare system update:

- Umo is launching officially on October 5, 2026.
- U-pass users utilized Umo for the winter semester as a soft launch.
- Training has continued for the Transit Windsor staff, i.e. operators, planners, the customer service clerks to provide for all of our riders and future riders as much information as possible.
- The overall feedback has been positive.
- Any existing products (prepaid passes) will continue to be usable until the end of the year.

Trevor Ramieri advises that overall, folks are happy with this system.

In response to a question asked by Trevor Ramieri regarding if exact change will be acceptable on the bus, Stephan Habrun responds that the in 2027, the actual physical fare box will be replaced with a smaller box.

Moved by Katie Stokes, seconded by Trevor Ramieri,  
That the update provided by the Chair regarding the fare system, customer implementation, pass transition and payment options **BE RECEIVED**.  
Carried.

#### 4.5 Post Secondary Update

The Chair reports that Route 1000 (deals with Holy Names and Massey High Schools) is once again operational for the Fall semester only and will end on December 18, 2026. He adds that other opportunities will be provided to allow the students to get to those schools. He refers to the actuals which are quite low at this time which poses a challenge.

Trevor Ramieri notes he has not received confirmation regarding the Windsor Campus locations for St. Clair College. The Chair states they are reviewing the 16-18 numbers as it relates to the international students as well as the impacts of COVID to acquire a sense as to where they sit today.

Moved by Trevor Ramieri, seconded by Bernie Drouillard,  
That the post-secondary update provided by the Chair regarding Route 1000, ridership trends and any service-related matters **BE RECEIVED**.  
Carried.

#### 4.6 Round Table

As this is the last meeting for 2026, Souravdeep Singh questions what the process is to appoint new members to the 2027 Working Group. The Chair responds once the new term of Council is put in place, they will determine how the working group will be constituted.

Trevor Ramieri advises that riding the bus has received a positive reception for the new students. Some folks have expressed some concern as it relates to accessibility, i.e. screen reading applications.

**5. Other Business**

The Chair thanks the members for their time and contributions to the Transit Windsor Working Group.

**6. Adjournment**

There being no further business, the meeting is adjourned at 2:55 o'clock p.m.