THE CITY OF WINDSOR
ONTARIO, CANADA

OFFICE OF THE CITY CLERK
COUNCIL SERVICES

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CAO APPROVAL

The Chief Administrative Officer approved the following recommendation:

Report Number: CAOP 97/2026
Approved: Thursday, October 29, 2026

THAT the Chief Administrative Officer **APPROVE** the award of Request for Proposal (RFP) 65-26, *CityWindsor.ca Modernization and Content Management System (CMS) Replatform*, to Radical I/O Technology Inc., for the provision of website modernization, enterprise Content Management System (CMS) implementation, professional services, licensing, hosting, maintenance, support and related optional services, for an initial term of four (4) years, with two (2) optional extensions of two (2) years each, exercisable at the City's discretion, subject to mutual agreement and available funding, with funding from the Corporate Intranet Redesign & Internet Accessibility Improvement capital project (ITC-007-07, Project No. 7075017) and the Corporate Technology Strategic Plan (ITC-001-25, Project No. 7251013); and,

THAT the Chief Administrative Officer and City Clerk **EXECUTE** an agreement with Radical I/O Technology Inc. to an upset limit of $440,000, excluding HST, for year one and $55,000, excluding HST, annually for years two to four, satisfactory in form to the City Solicitor, in financial content to the City Treasurer, and in technical content to the Chief Information Officer/Executive Director of Information Technology; and,

THAT the Chief Administrative Officer and City Clerk **EXECUTE** any supplementary documentation and amendment(s) or extension(s) as may be required, provided that the amendment(s) are within approved budget amounts, noted herein, pursuant to Purchasing Bylaw 60-2026 and amendments thereto, satisfactory in form to the City Solicitor, in financial content to the City Treasurer, and in technical content to the Chief Information Officer/Executive Director of Information Technology.

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Report Number: CAOP 97/2026
Clerk's File: SI/15236

Anna Ciacelli
Deputy City Clerk / Supervisor of Council Services
October 30, 2026

Department Distribution

Administrative Assistant
Senior Manager /Deputy CIO-Tech Strategy & Ops
Manager, Web & Digital Services
Financial Planning Administrator
Purchasing Manager
CIO/Executive Director of Information Technology
City Solicitor
Commissioner, Corporate Services
Commissioner, Finance and City Treasurer
Chief Administrative Officer