

**CITY HALL
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CAO APPROVAL

The Chief Administrative Officer approved the following recommendation:

Report Number: CAOP 142/2025

Approved: Friday, December 5, 2025

THAT the Chief Administrative Officer (CAO) **APPROVE** and **AWARD** the Contract under RFQ #FW-091725-01, Voice-Enabled Chatbot Pilot – POA, to YQG Technologies Inc.; and,

THAT the Chief Administrative Officer (CAO) and City Clerk **EXECUTE** an agreement with YQG Technologies Inc. to a total upset limit of \$100,600 CAD (excluding HST) for the provision of a Voice-Enabled Chatbot Pilot for the Provincial Offences Administration (POA), consisting of:

- Phase 1: Pilot Implementation, valued at \$86,200 CAD (excluding HST), which includes Planning & Design, Development, Testing & Deployment, and Pilot Operation; and
- Phase 2: Post-Pilot Production, Support, and Hosting (optional), to an upset limit of \$14,400 CAD (excluding HST), following completion of the pilot phase, satisfactory in form to the City Solicitor, in financial content to the City Treasurer, and in technical content to the Executive Director of Information Technology or designates.

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Clerk's File: SI/15069



OFFICE OF THE CITY CLERK COUNCIL SERVICES

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Anna Ciacelli

Deputy City Clerk / Supervisor of Council Services
December 8, 2025

Department Distribution

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Program Manager, Corporate Projects
CIO/Executive Director of Information Technology
Purchasing Manager
City Solicitor
On behalf of Commissioner, Finance & City Treasurer
Commissioner, Corporate Services
Chief Administrative Officer