



Help IS Around The Corner...

This information sheet is to be used by businesses, residents, etc. to assist in determining who to contact if you encounter someone who may be experiencing homelessness.

NO ——— **Does the person's behaviour pose an immediate safety concern? And/or is there an active crime in progress?** ——— **YES**

Engage with Person(s)

- Hi, are you looking for help?
- Is there anything I can do to assist you?
- Is there someone we can call for you?

Are they open to assistance? If yes, provide the following resources

- Crisis and Mental Wellness Centre**
519-973-4435 | 744 Ouellette Ave.
- Welcome Center Shelter for Women & Families**
519-971-7595 | 500 Tuscarora
- The Salvation Army**
519-253-7473 | 355 Church St.
- The Downtown Mission**
519-973-5573 | 875 Ouellette Ave.

For your safety and theirs it is best to call emergency services **Call 911**

When contacting it is best to do the following...

- Describe The Situation**
- Focus on the Who? What? Why? and When? of the situation.
- Provide the Location**
- Give the address or closest intersection.
- If the individual left, provide the direction they are travelling in.
- Provide a Description**
- Age (estimate)
- Clothing, height, hair colour
- Area/location the person frequents

For non-emergency or for further assistance contact:
Outreach services
1-888-933-1831 | or@fswe.ca
Windsor Police Non-Emergency
519-258-6111

OR CALL **211** **311 WINDSOR CITY SERVICES**