

## COVID-19 EMERGENCY RESPONSE

### OTHER COMMUNITY PROGRAMS

The following opportunity, in response to the COVID-19 pandemic, is being brought to your attention.

Program Name:	Various Insurance Brokers – COVID-19 Relief Measures	
Who Can Apply:	Businesses paying auto insurance premiums	
When Can I Apply:	Open:	Currently Open
	Close:	TBD
How Do I Apply:	In Person:	
	Mail:	
	Phone:	Please contact your insurance representative for further direction
	Online:	Click on Link Below
Program Website:	<a href="http://www.ibr.ca/bc/resources/media-centre/media-releases/insurers-reducing-insurance-costs-for-canadians-ibr-member-companies-offer-substantial-consumer-relief-measures">http://www.ibr.ca/bc/resources/media-centre/media-releases/insurers-reducing-insurance-costs-for-canadians-ibr-member-companies-offer-substantial-consumer-relief-measures</a>	
Funding Type:	Insurance Relief Program	
Funding Available:	Insurance Relief	
Description:	For consumers whose driving habits have changed significantly, IBC member companies are offering reductions in auto insurance premiums to reflect this reduced risk. Reductions will continue for the next 90 days. Insurers have also honoured requests to defer premiums.	
Special Conditions:	<p>In addition to adjusting premiums for drivers, IBC member companies have also committed to the following measures to help Canadians, which will also apply for the next 90 days:</p> <ul style="list-style-type: none"> <li>• Explore flexible payment options for consumers who are in a vulnerable position or facing financial hardship as a result of COVID-19;</li> <li>• Waive the NSF fees they would have charged if you have insufficient funds to cover your premium. You remain responsible for any fees your bank may charge you; and</li> <li>• If you are temporarily using your car or home differently</li> </ul>	

	<p>(for example, you may be using your car to commute to work instead of taking public transit, or you may be working from home) it will not affect your premium or your ability to make a claim.</p> <p>If you have a question about home, auto or business insurance, contact IBC’s Consumer Information Centre at 1-844-2ask-IBC or contact your insurance representative for further direction.</p> <p>Please be advised, many insurers have transitioned their employees to work from home and they ask for your patience as service levels may be strained.</p>
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DISCLAIMER: Please be aware that the City of Windsor is providing summary information only and strongly recommends you review the specifics of these programs by clicking on the Program Website links provided. The situation with COVID-19 is evolving and details related to this opportunity are subject to change. The City of Windsor takes no responsibility for omissions or inaccurate information that could be included on this template. Please refer to the link provided in the Program Website section for the most current and complete information.