

Transit Windsor Advisory Committee

Meeting held August 27, 2019

A meeting of the Transit Windsor Advisory Committee is held this day commencing at 4:00 o'clock p.m. in Room 140, 350 City Hall Square West, there being present the following members:

Councillor Kieran McKenzie, Chair
Councillor Rino Bortolin
Councillor Irek Kusmierczyk
Bernie Drouillard
Ryan Hooey
Nathaniel Hope

Regrets received from:

Councillor Chris Holt
Christi Chauvin

Guest in attendance:

Dale McKenzie

Also present are the following resource personnel:

Pat Delmore, Executive Director, Transit Windsor
David Calibaba, Manager, Sales & Marketing, Transit Windsor
Steve Habrun, Manager Planning, Transit Windsor
Jason Scott, Planning Analyst, Transit Windsor
Mark Winterton, City Engineer
Karen Kadour, Committee Coordinator

1. Call to Order

The Chair calls the meeting to order at 4:24 o'clock p.m. and the Committee considers the Agenda being Schedule A attached hereto, matters which are dealt with as follows:

2. Declaration of Conflict

None disclosed.

3. Adoption of the Minutes

Moved by Councillor Bortolin, seconded by B. Drouillard,
That the minutes of the Transit Windsor Advisory Committee of its meeting held
May 28, 2019 **BE ADOPTED** as presented.
Carried.

4. Business Items

4.1 Service Delivery Review

S. Habrun indicates they are currently working with Dillon Consulting on the Implementation Plan. He notes the “early wins” will be minimal as it relates to routing as more time is required to determine how many buses are required, operators needed and the number of facilities to maintain.

In response to a question asked by Councillor Bortolin regarding if the report could include options for expediting key points, i.e the cost to expedite the larger routes, S. Habrun responds these costs will be available. Councillor Bortolin also requests the report contain the corresponding operating figures, timelines and the capital dollars necessary for each.

P. Delmore explains in many of the phases, it will not be about dollars but of timing, i.e. they cannot bring in more buses without the proper infrastructure to house them. Councillor Bortolin asks that the report address this issue including the cost of \$5 million to change the garage.

R. Hooey states there is technology to assist with locating a bus stop for low vision individuals. There is an app called “BlindSquare” which provides directional information. He asks if this could be part of the Transit Windsor app.

Moved by Councillor Bortolin, seconded by B. Drouillard,
That the update regarding the Service Delivery Review **BE RECEIVED**.
Carried.

4.2 Fare Structure Review

P. Delmore provides the four Fare Structure Category changes as follows;

- Children under 12 years of age to ride free with a parent.
- Student category renamed the “Youth” category and limiting the availability to those between the ages of 13 and 19.
- Semester pass for college students with the proviso to purchase the four (4) month program in order to receive a reduced rate.
- Following the industry standard relating to adult fares and seniors rates.

P. Delmore indicates the city is looking at an increase to transit of 2% annually which would assist in keeping the municipal cost lower. He adds there has been no fare increase since 2016.

In response to a question asked by the Chair regarding the Affordable Pass Program, P. Delmore states an application must be completed, along with the provision of financial information along with a notice of assessment. He adds if a person is on ODSP, they would automatically qualify.

Discussion ensues relating to different options for the senior category, including, reductions in pricing and possibly increasing the age to be classified as a senior from 60 to 65 as some seniors are well off and should not be subsidized.

Moved by Councillor Bortolin, seconded by Councillor Kusierczyk,

That City Council **BE REQUESTED** to consider the approval of “Strategy 3: Frequent Rider Discount attached as Appendix “A” as outlined in the IBI Group “Fare Structure and Strategy Review” document.

Carried.

Moved by Councillor Bortolin, seconded by N. Hope:

That City Council **BE REQUESTED** to consider the approval of the Fare Structure Categories as follows:

- Children under 12 years of age to ride free with a parent.
- Student category renamed the “Youth” category and limiting the availability to those between the ages of 13 and 19.
- Semester pass for college students with the proviso to purchase the four (4) month program in order to receive a reduced rate.
- Following the industry standard relating to adult fares and seniors rates.

Carried.

5. Date of Next Meeting

The next meeting will be held at the call of the Chair.

6. Adjournment

There being no further business, the meeting is adjourned at 5:35 o'clock p.m.

CHAIR

COMMITTEE COORDINATOR