

REPORT NO. 31 of the
PUBLIC SAFETY STANDING COMMITTEE
of its meeting held July 18, 2012

Present: Councillor Dilkens
Councillor Gignac
Councillor Ron Jones, Chair

Absent: Councillor Payne

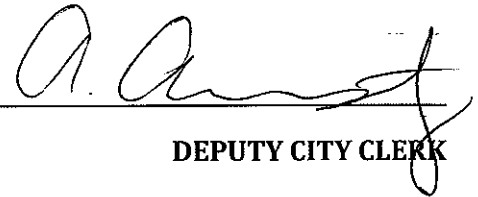
That the following recommendation of the Public Safety Standing Committee
BE APPROVED as follows:

Moved by Councillor Dilkens, seconded by Councillor Gignac
THAT the presentation by Acting Chief of Police Al Frederick regarding the
2011 Windsor Police Services Annual Report **BE RECEIVED** for information.
Carried.

Clerk's Note: The 2011 Annual Report for the Windsor Police Services is attached as
background information.



CHAIRPERSON



DEPUTY CITY CLERK

NOTIFICATION :				
Name	Address	Email Address	Telephone	FAX
Acting Chief of Police Al Frederick		afrederick@police.windsor.on.ca		

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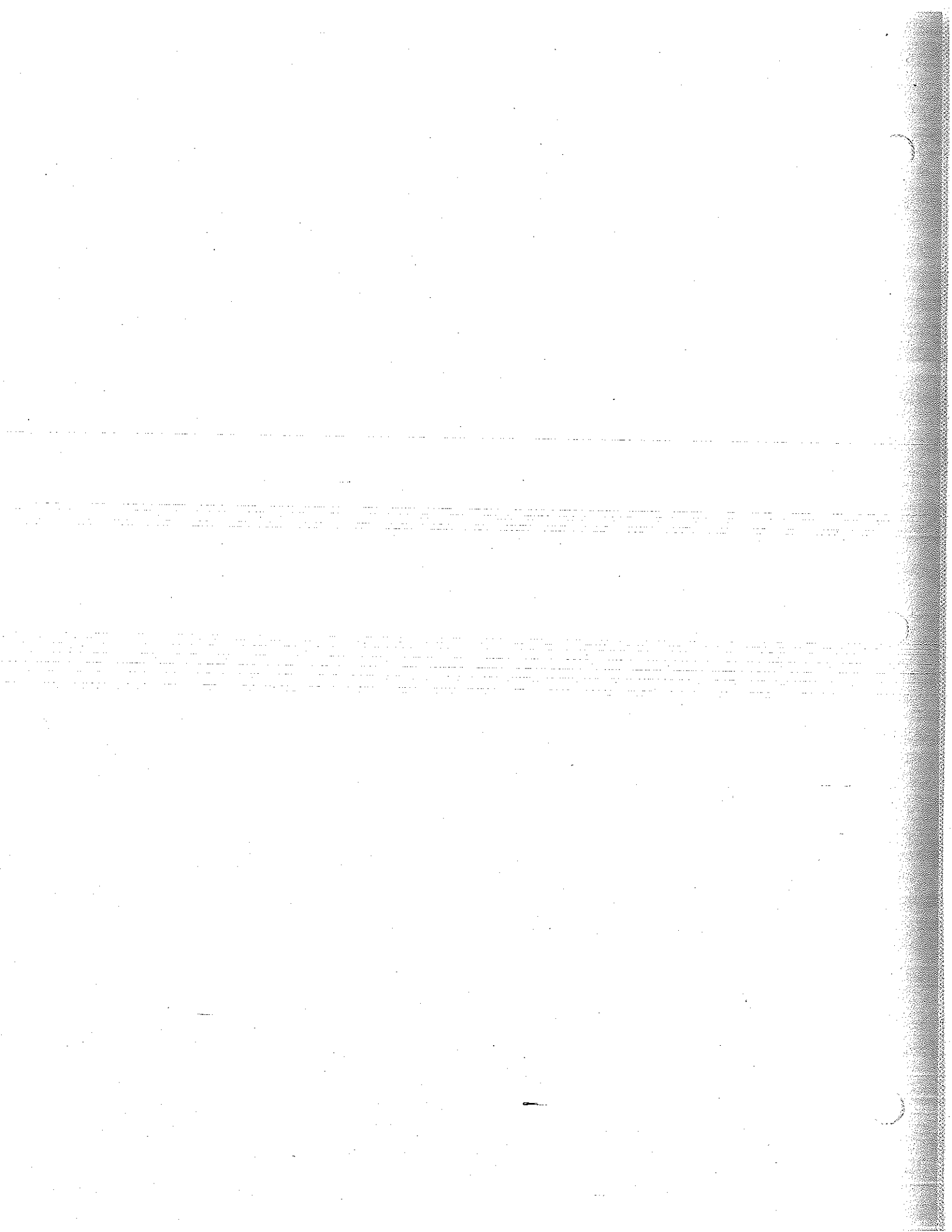
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WPS

WPS 2011



Windsor Police Service 2011 Annual Report



ANNUAL REPORT

'11

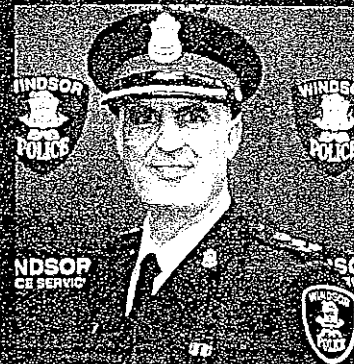


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Message from the Chief

**ACCOUNTABLE TO THE COMMUNITY WE SERVE and
COMMITTED TO HONOUR IN SERVICE**



On behalf of the men and women of the Windsor Police Service, I am proud to present the 2011 Annual Report.

Members of the Windsor Police Service work in collaboration and partnership with community agencies and individuals to provide the safety and security we all enjoy.

This report highlights our performance metrics over the past year and provides an update on our progress toward meeting the goals and objectives as outlined in our 2011-2013 Business Plan, "Partners in Change". It encompasses the broad array of programs and initiatives that the dedicated men and women of the Windsor Police Service undertake to make Windsor a safer community.

The values of the vision and mission statements for the Windsor Police Service are at the forefront of the desired change. We are committed to making Windsor a community where everyone lives, works and visits in a safe and comfortable environment while, at the same time, carrying out our official duties of crime prevention, investigation and enforcement of the law while providing support to and in partnership with the community.

The Human Rights Project progressed significantly in 2011. This was made possible through a partnership with the Ontario Human Rights Commission, the Windsor Police Services Board and the Ontario Police College. Continued support and collaboration with these agencies will enhance and strengthen our Service both internally and externally from a Human Rights Perspective.

According to the statistical data compiled, there has been a significant decrease of 29.35% for Criminal Code incidents reported to the Windsor Police Service since 2006. Violent crime is also down for the second year in a row in conjunction with an 80.69% clearance rate, which is above the five year average of 79.80%. Since 2010, reported fraud cases have decreased by 18%, youth related crime is down 26.7% and there has been a 10.4% decrease in impaired driving violations. In addition, there has been a continued downward trend in violations against property for a seventh straight year.

This statistical data alone, however, does not do justice to the ever increasing spirit of cooperation between the members of the Windsor Police Service and the community. Our shared culture of service and commitment to the City of Windsor provides motivation, inspiration and a clear sense of vision and direction. Our historical organizational achievements and accomplishments, along with the demonstrated ongoing above average clearance rates and declining crime rate is a success we all share.

The Windsor Police Service remains committed to building community partnerships while, at the same time, investigating and preventing crime in an effort to contribute to a global approach for safer communities.

The primary goal of every member of the Windsor Police Service is accountability to the community we serve to ensure trust and confidence by being true to our values and committed to "Honour in Service".

Al Frederick
A/Chief of Police

CRIME PREVENTION

Objectives:

- Promote community based policing initiatives in developing crime prevention strategies.
- Ensure community crime prevention programs are implemented that compliment problem oriented policing initiatives.
- Reduce repeat calls for service.
- Reduce incidents of crime in targeted neighbourhoods.
- Promote crime prevention in neighbourhoods through partnering in community mobilization projects and BIA initiatives.
- Utilize service website for crime prevention education of residents, community organizations and businesses.

The Versaterm Crime Analysis Package (VCAP) has been purchased and will be on-line shortly. This will aid greatly in identifying trends for implementation of crime prevention initiatives.

www.police.windsor.on.ca

➔ CRIME REDUCTION CANADA PAMPHLETS HAVE BEEN ADDED TO THE WINDSOR POLICE SERVICE WEBSITE

The Windsor Police Service has adopted and embraced the OACP model for Community Mobilization to enhance the level of safety in the Ford City neighbourhood. This has been achieved by becoming actively engaged in a formal partnership with the University of Windsor, Canada Mortgage & Housing Corporation, Drouillard Place Non-Profit, local churches, Drouillard Road B.I.A., local residents, and the City of Windsor Parks & Recreation Department.



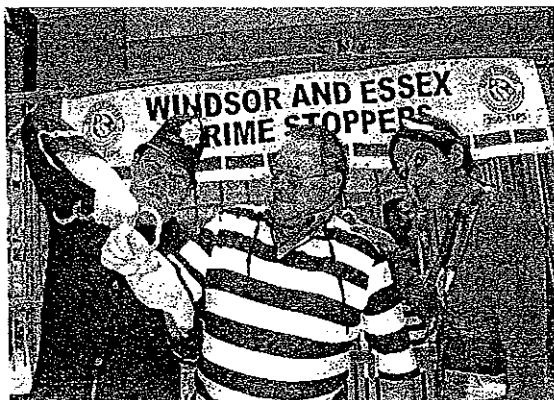
Windsor & Essex County Crime Stoppers

Windsor and Essex County Crime Stoppers Inc. Statistics 2011	
Arrests	137
Cases Cleared	141
Property Recovered	\$89,837
Drugs Seized	\$2,077,190
Rewards Authorized	\$24,000
Tips Received	1,672

Crime Stoppers coordinators were recently showcased on "Plugged In, a local Cogeco Cable question and answer show. Coordinators continue the Secondary School lecture tour.



Crime Stoppers Unit receives International and local awards..



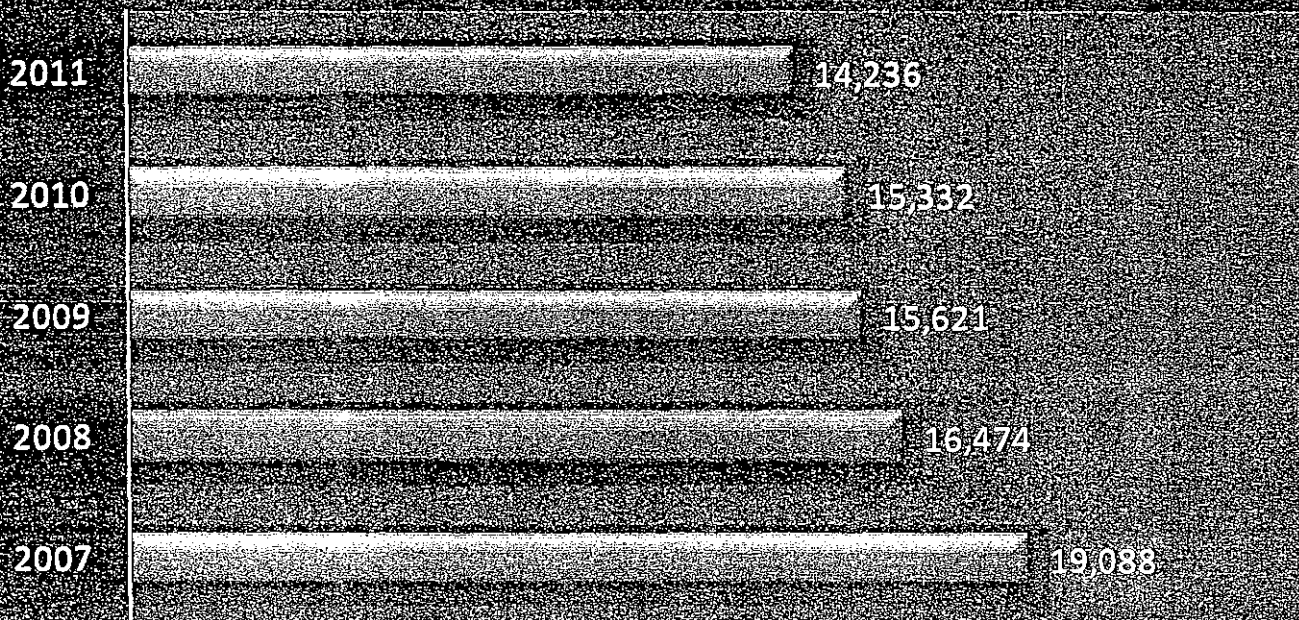
Windsor and Essex County Crime Stoppers received an International Award for Productivity as well as the Marla Moon Award for Excellence in Ontario.

CRIMINAL INVESTIGATIONS



CRIMINAL CODE INCIDENTS PER YEAR

TOTAL CRIMINAL CODE VIOLATIONS



CRIMINAL CODE INCIDENTS PER OFFICER 2011



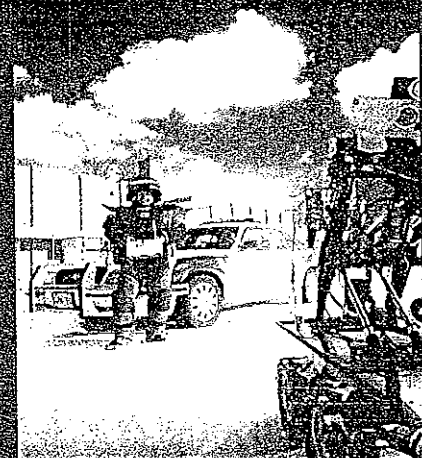
30.81

2007	39.85
2008	35.05
2009	33.67
2010	33.62
2011	30.81

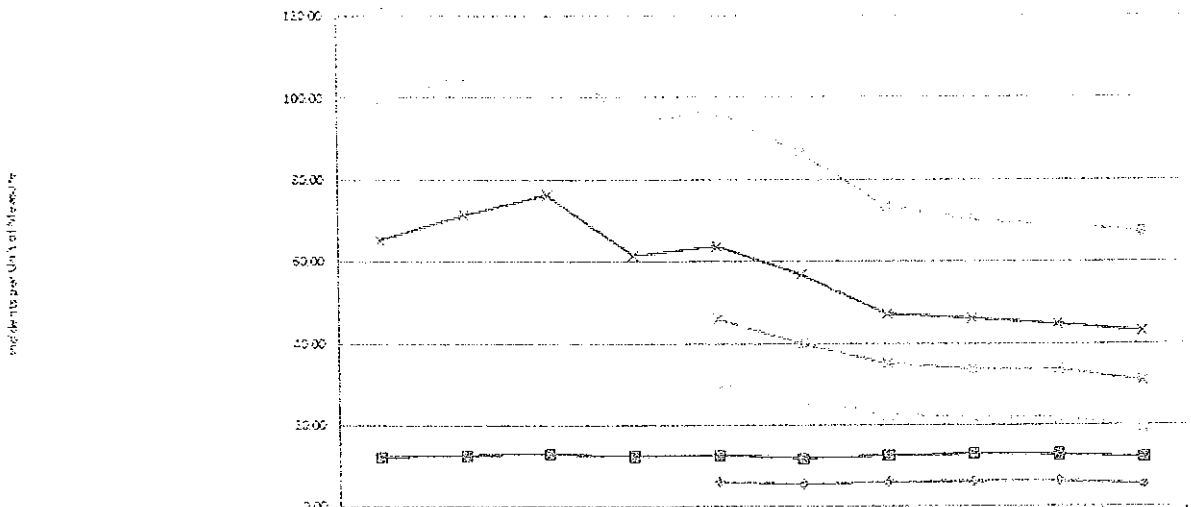
Objectives:

- Ensure criminal investigations are conducted, prepared and presented in an effective and timely manner.
- Improve investigative skills training for members.
- Maintain a high level of satisfaction from judicial partners.
- Develop strategies to help protect children from internet-based crimes.
- Maintain high standards of review and management of "high risk" Family Violence cases.

Expansion of the Internet Child Exploitation Unit (ICE Unit) in late 2011 enhances the ability of the service to provide proactive measures to target repeat offenders. Several pieces of equipment, software and advanced training have been provided to ICE to enhance the ability of the service to forensically examine electronic devices.



WPS Business Plan Crime Related Performance Indicators



	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
VIOLENT CRIMES PER OFFICER					6.22	5.45	5.95	6.15	6.21	5.46
VIOLENT CRIMES PER 1000 POPULATION	12.23	12.61	22.95	12.54	12.65	11.83	12.52	12.83	12.74	15.95
PROPERTY CRIMES PER OFFICER					30.24	15.16	22.41	22.07	21.51	19.61
PROPERTY CRIMES PER 1000 POPULATION	55.37	75.37	75.25	51.53	65.70	55.55	57.13	45.05	44.75	42.57
CRIMINAL CODE INCIDENTS PER OFFICER					95.01	59.25	35.05	35.67	33.52	30.51
CRIMINAL CODE INCIDENTS PER 1000 POPULATION	95.25	165.27	111.94	93.71	95.51	55.54	72.71	70.29	65.95	67.50

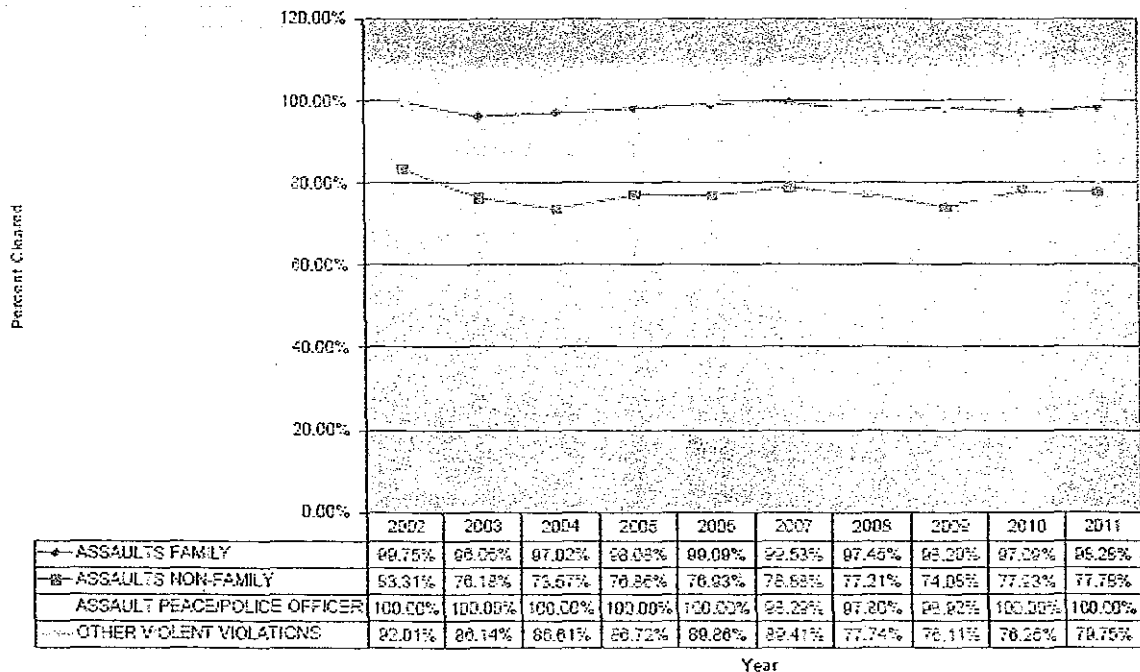
VIOLENT CRIME

Objectives:

- Target drugs, weapons and violent crime in the community
- Increase public safety through education on prevention of violent crime
- Enhance enforcement strategies through crime analysis
- Effective response to Family Violence in the community

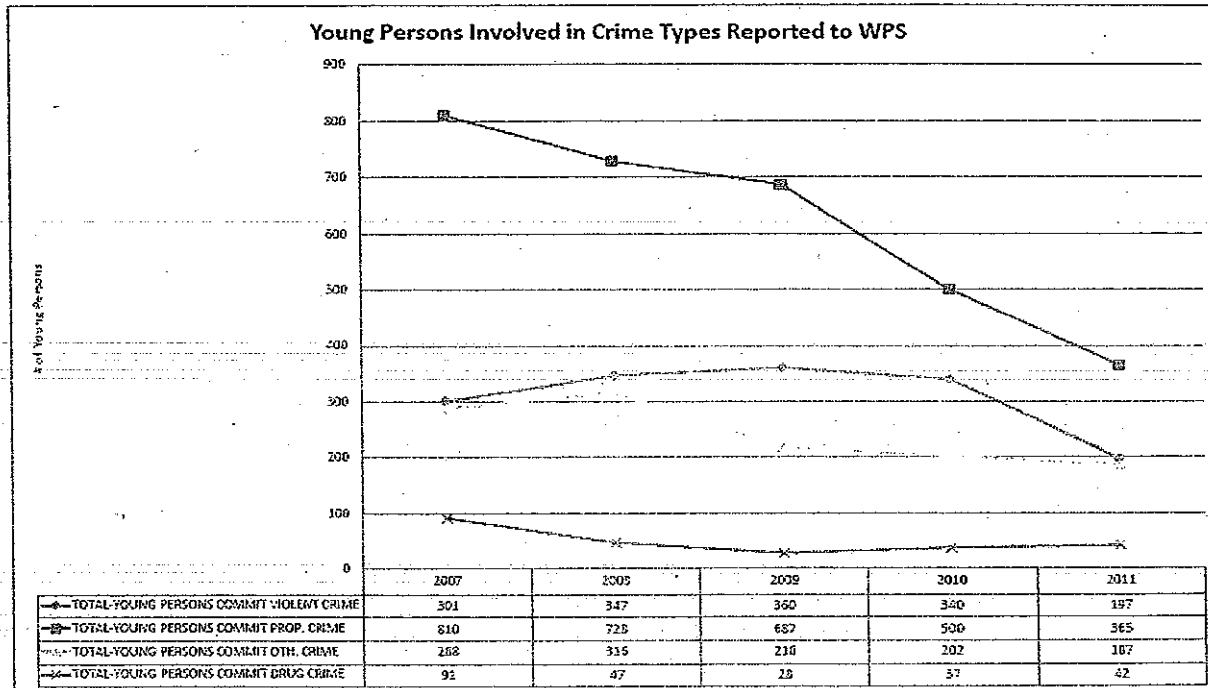
Assault Crimes

WPS Assaultive Crime Clearance Rates since 2002



Year

YOUTH CRIME



HIGH SCHOOL RESOURCE OFFICER PROGRAM

Category	2008	2009	2010	2011
Calls for Service	265	289	205	216
Arrest / Charges	52	50	27	33
Interventions	643	600	750	732

YOA SPECIFIC ALTERNATIVE CASE CLEARANCES	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	5 YR. AVE.
CONCLUDED-KIDS 1ST PROGRAM	1	3	1	1	0	1	0	0	0	0	0.2
OFFENDER UNDER 12 YEARS	4	16	9	9	6	15	11	17	15	12	13.4
PROJECT INTERVENTION	12	102	63	56	38	45	30	25	23	33	33.2
APPCC	0	6	15	2	1	0	0	2	0	0	0.6
WARNING	26	232	201	248	325	316	259	265	187	195	270
TOTAL CASES-ALTERNATIVE CLEARANCES	50	369	286	320	370	377	300	307	233	245	317.4

PROPERTY CRIME

Objectives:

- Reduction in the number of occurrences involving property crime based on a five year average
- Identify and target repeat offenders through crime analysis
- Support and promote crime prevention programs such as Crime Stoppers

The downward trend in violations against property continues for the seventh straight year. There were 9061 property occurrences in 2011 as compared to the 5-year average of 10,462.2 which is a reduction of 1.15%

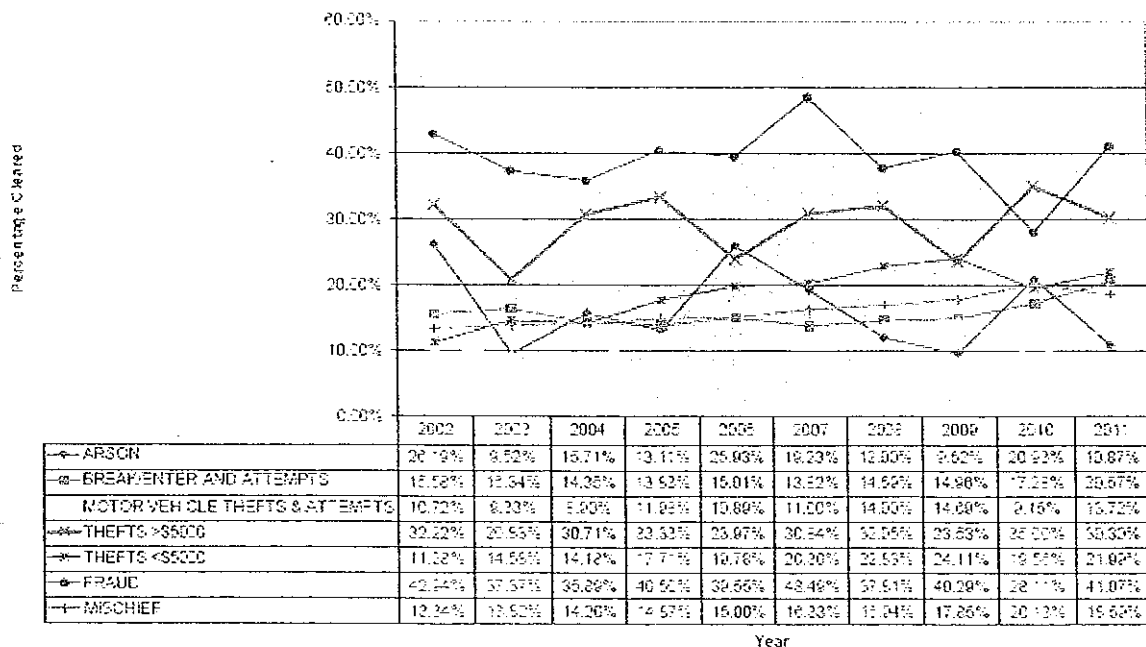
Property crimes per 1,000 population is 4297

Property crimes per officer is 19.61

Total property crimes cleared by charges or other police action in 2011 is 23.53%, up 2.29% from 2010 and 2.53% from 2006

The number of Break and Enter occurrences in 2011 was 1395, down less than 1% from 2010. Although marginal this is the sixth consecutive year with a decrease.

WPS Property Crime Clearance Rates since 2002



ASSISTANCE TO VICTIMS

Objectives:

- Provide support and information to victims to lessen the impact of crime.
- Raise internal awareness of services through In-Service-Training.
- Reduce incidents and repeat incidents of family violence.
- Increase public education opportunities to reduce victimization.



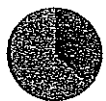
The Windsor Police Service is dedicated to assisting victims of crime and other tragic circumstances. In the aftermath of a crime or tragedy, victims, witnesses and their family members often go through a difficult adjustment period as they try to come to terms with what has happened.

Dealing with the police, crown prosecutors, lawyers, judges and courts can add to the trauma the victim has already suffered at the hands of the accused.

Victims' needs vary from case to case and from individual to individual. Some of the needs arise

as a direct consequence of the crime, while others will arise during the course of an investigation and then again during the criminal justice process.

Victim Assistance Services have evolved to meet the needs of the victim at various stages. These services are staffed by caring compassionate professionals and volunteers and whether they are housed in the community, directly connected with the police service or the Crown Attorneys' office, they all offer support, information and guidance to victims of crime as they make their way through the process.



1430

Follow Up Contacts with victims. The number of follow up contacts with victims in 2011 was 1430.



799

Victim Witness Unit. The number of file referrals to Victim-Witness Unit following arrests to assist Bail court was 799.

EMPLOYEE SATISFACTION

Objectives:

- Provide a safe and healthy work environment for all employees of the service.

NUMBER OF WSIB CLAIMS in 2011 = 61

- 25 new claims resulting in medical attention and time lost from work
- 36 new claims resulting in medical attention, but no lost time

COMMUNITY SATISFACTION



Objectives:

- Enhance public involvement with regards to the delivery of police services.

A comprehensive survey of public needs and priorities was completed in 2010. This survey will be re-administered in 2013.

Public Complaint Resolutions	Service Complaints	Conduct Complaints
48	1	44

Cop-Logic

- CopLogic received 1320 reports in 2011 and processed 1164.
- Number of CopLogic reports received in other languages is 4 (Chinese)

In April 2011, the Windsor Police Services CopLogic Online Citizen Police Reporting System was expanded to allow electronic reports to be submitted in Italian, Spanish, Chinese and Arabic languages, in addition to the already available French and English versions.

Efforts were continually made to promote this on-line service to members of our community. For example during 'Police Week', fridge magnets and information

sheets were available at the Police Information Booth at Devonshire Mall. Our E911 Center operators and Telephone Reporting Unit promoted its use upon receipt of a call.

In September 2011, in partnership with Autism Services Windsor Essex County, CopLogic was expanded to include the Autism Voluntary On-Line Registry Program that promotes communication and gives police quick access to critical information about a registered person with autism.

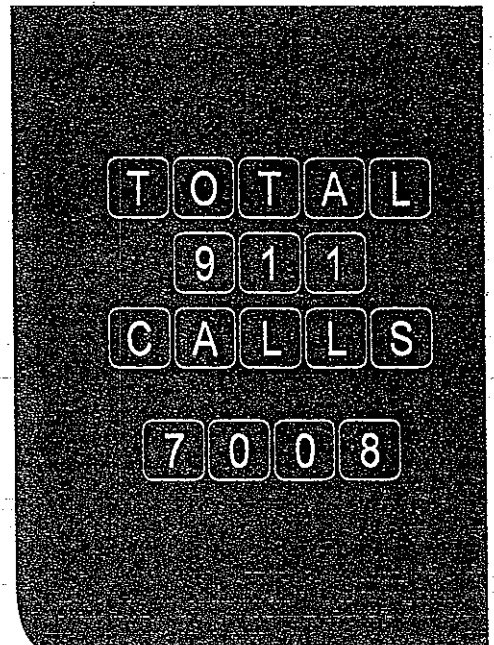
The Autism Registry provides police with emergency contact information, detailed physical descriptions, known routines, favourite attractions or special needs of an individual with Autism Spectrum Disorder (ASD) and can assist officers in communicating with, or dealing with an emergency involving an individual with ASD. 37 persons have been registered since its inception.

CALLS FOR SERVICE



Objectives:

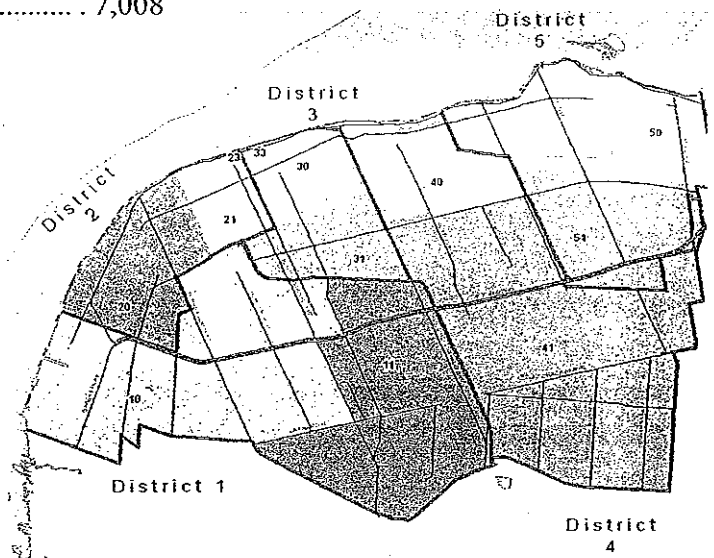
- Improve information available for an accurate, reliable measurement of response times to emergency calls.
- Benchmark response times.
- Increase public awareness regarding the proper use of the emergency 911 system.
- Analyze response time information and establish future objectives.



ANNUAL CALLS FOR SERVICE.....	77,209
CALLS FOR SERVICE PER OFFICER.....	167
CALLS FOR SERVICE PER 1,000 POPULATION.....	365
TIME SPENT PER CALL.....	75.07 minutes
TOTAL 911 CALLS.....	7,008

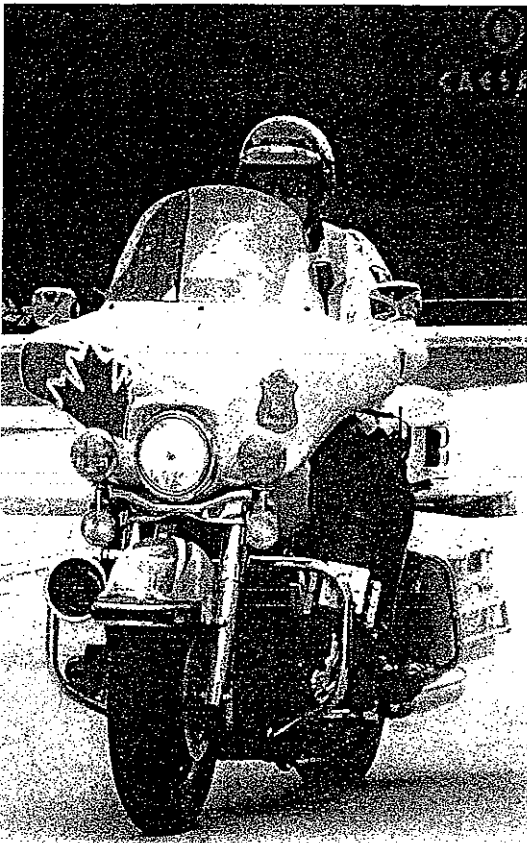
Software has been purchased to monitor the number of calls received and the call-taker workload.

The information gathered can be used to identify problems and gain efficiencies.



Calls for Service by Zone:

ZONES											
10	11	20	21	23	30	31	33	40	41	50	51
5984	7429	7256	8609	1570	12518	6925	4730	7479	4149	5351	4867



ROAD SAFETY



Objectives:

- Move toward a 5% reduction in the number of motor vehicle collisions based on the previous 5-years average.
- Move toward a 5% reduction in the number of injuries to persons involved in collisions based on the previous 5-year average.
- Improve the safety of motorists and bicyclists on Windsor roadways.
- Reduce aggressive driving offences.
- Increase education and safety efforts relative to road safety.
- Dedicated enforcement to identified high collision areas.
- Seek increased public assistance through the Road Watch Program.
- Reduce roadway safety problems in neighbourhoods using traffic calming techniques.
- Actively participate in the implementation of revised streetscape design standards for the City Centre to improve pedestrian safety.

There were 4,112 total motor vehicle collisions in 2011 equating to more than a 5% (12.9%) decrease in the number of motor vehicle collisions (based on the previous 5-year average of 4,791.2)



5% DECREASE IN THE NUMBER OF MOTOR VEHICLE COLLISIONS IN 2011

The Windsor Police Service has comprehensively reviewed the streetscape improvement plans for Downtown Windsor, Wyandotte Street West near the University of Windsor and Wyandotte Street East in Old Riverside with a focus on enhanced vehicular and pedestrian safety.

The Windsor Police Service was an active participant in a comprehensive traffic safety review of the Roseland neighbourhood, which featured the recommendation of numerous traffic calming applications for improving roadway safety.

The Windsor Police Service has provided detailed feedback on the environmental assessments of several major Windsor roadway improvement projects such as the road network around the Detroit-Windsor Tunnel, Riverside Drive Vista Project, and improvements to Lauzon Parkway to identify safety issues.

Windsor Police Service conducted a detailed design review to identify and implement safety features of the new roundabout traffic calming structures in two prominent locations within the community. At the Erie Street East and Parent Avenue project, the Windsor Police Service organized and carried out a public awareness campaign to educate motorists about the proper way to use these traffic elements.

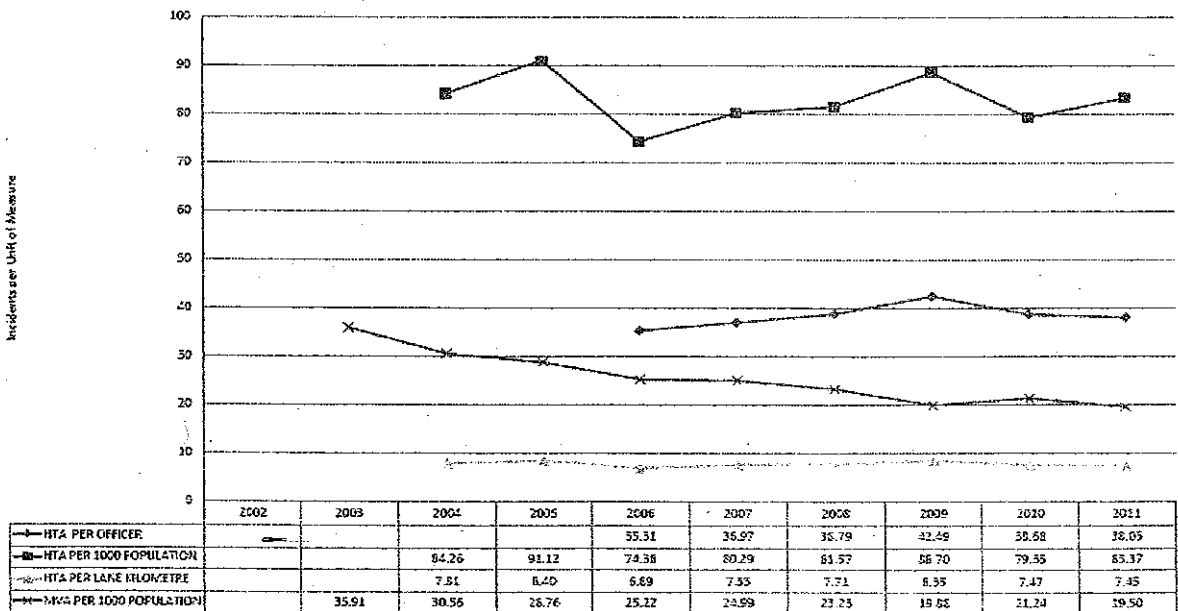
RIDE Program Statistics

Vehicles stopped	5119
Suspension - blood alcohol level over .05.....	73
Suspensions - drivers older than 22.....	0
Drivers under 22 - blood alcohol level over .08.....	0
Impaired Driving.....	6
Other Criminal Code.....	11
Roadside Tests.....	101
Tickets Issued.....	653
Liquor Licence Violations	2



There were 3 fatal motor vehicle collisions in 2011

WPS Traffic Related Business Plan Performance Indicators



Impaired/Traffic Related Statistics

Windsor Police Impaired/Traffic Related Statistics and 5-Year Average

	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	5-YR. AVE.
IMPAIRED OPERATION CAUSE DEATH	1	1	1	1	0	0	1	0	2	0	0.8
IMPAIRED OPERATION CAUSE BODILY HARM	5	2	4	3	3	1	4	1	3	0	1.8
TOTAL IMPAIRED CAUSE DEATH OR INJURY	6	3	5	4	3	1	5	1	5	0	2.4
IMPAIRED DRIVING-ALCOHOL OR DRUG	116	202	94	122	116	164	131	163	146	108	142.4
EXCEED-OPERATE OVER .8 MG/100ML	134	44	152	133	112	61	59	57	63	119	81.6
REFUSE BREATH SAMPLE	58	45	44	40	40	43	37	27	35	27	33.8
REFUSE BLOOD SAMPLE	1	3	1	1	3	1	2	2	2	3	2
TOTAL OF ALL RELATED CATEGORIES	323	301	301	304	279	291	289	291	286	257	272.8
MVA TOTAL	7579	6505	6173	5459	5519	5191	4419	4721	4112	4791	5412
MVA WITH ALCOHOL/DRUG	284	254	224	215	167	133	117	143	122	163.6	163.6
MVA NO ALCOHOL/DRUG	7315	6251	5949	5241	5326	5038	4302	4578	3990	4627.4	4648.6
PERCENTAGE OF MVA'S INVOLVING ALCOHOL/DRUG	3.48%	3.90%	3.63%	3.99%	3.38%	2.95%	2.85%	3.03%	2.97%	3.41%	3.41%
HTA PON TOTAL	17834	19558	18102	17740	18232	18714	17656	17581	16174.6	16174.6	16174.6
ALL PON TOTAL	22604	25232	20873	22085	22826	24230	21348	21468	22347	22347	22347
POPULATION 1	209218	211032	212646	214760	218473	220568	222561	222251	218891	218891	218891
ACTUAL STRENGTH 2	456	479	470	456	456	479	470	464	456	462	466
LANE KILOMETRE 3	2,205.18	2,279.87	2,255.49	2,329.22	2,336.18	2,344.24	2,364.51	2,361.02	2,361.43	2,361.43	2,353.876
HTA PER OFFICER	35.31	38.97	38.79	35.31	38.97	38.79	42.49	38.53	38.05	39.08	39.08
HTA PER 1000 POPULATION	84.28	91.12	74.38	80.29	81.57	88.70	79.35	83.37	82.85	82.85	82.85
HTA PER LANE KILOMETRE	7.81	8.40	6.89	7.55	7.71	8.36	7.47	7.45	7.45	7.45	7.45
MVA PER 1000 POPULATION	35.91	30.56	28.76	25.22	24.92	23.23	19.88	21.24	19.50	21.78	21.78

COMMUNITY PATROL

Objectives:

- Provide a safe community through a visible, approachable and proactive police service.
- Maintain sufficient community patrols to ensure reliable access to police service.
- Increase the amount of general and directed patrol times within patrol areas.
- Identify increased crime trend areas through crime analysis and utilize problem oriented policing files (POP files) to identify problems.
- Decrease the identified problems through the use of POP files and directed patrol.



NUMBER OF POP FILES GENERATED



NUMBER OF DIRECTED PATROLS

(POP FILES) = 16

FINANCIAL REPORTS



Grants Received in 2011

Safe Schools	\$35,000
Community Policing Partnership (CPP)	600,000
Firearms Grant	100,000
Internet Child Exploitation	132,235
Human Trafficking	121,665
Police Officers Recruitment Fund (PORF)	350,000
Provincial Anti-Violence Intervention Strategy (PAVIS)	499,111
Safer Communities 1,000 Officers Partnership Program (SCOOP)	910,000
Reduce Impaired Driving Enforcement (RIDE)	37,498
Youth in Policing Initiative (YIPI)	19,000

Total Grants Received 2,804,509

2011 Capital Projects (Budget)

Police Fleet Replacement/ Refurbishment	\$1,200,000
Total	\$1,200,000

Budget Distribution by Sector

Investigation Services	\$16,431,792
Patrol Services	33,496,650
Administration Services	17,848,001
Total	\$67,776,443

Revenue:

Grants	\$2,804,509
Permits, Fees, Charges	520,151
Recovery of Expenses	2,475,149
Other Miscellaneous Revenue	1,890,914
Total Revenue	\$7,690,723

Casino Directed Patrol (Actuals)

Salaries & Benefits	\$2,069,963
Other Minor Expenses	7,562
Total	\$2,077,525

2011 OPERATING RESULTS

Approved Net Budget **\$67,776,443**

Actual Expenditures:

Minor Capital	857,302
Operating & Maintenance	1,866,771
Purchased Services	3,015,190
Salaries & Benefits	66,325,670
Transfers to Reserve Funds	1,691,960
Utilities, Insurance, Taxes	858,104
Other Miscellaneous Expenses	40,046

Total Actual Expenditures **\$74,655,043**

Total Actual Revenues **\$7,690,723**

Net Surplus **\$812,123**

Note: Reported net surplus is normally adjusted to remove corporate fringe benefits and utilities surpluses of \$314,813 to final net police surplus of \$497,310.

Statistics & Authorized Compliment

	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Approved Budget	47,153,373	48,146,979	51,182,774	52,656,838	54,753,578	56,257,176	59,863,175	63,339,379	63,428,740	64,388,280	67,776,443
City Population	208,402	209,992	211,594	213,208	214,834	216,473	218,182	205,343	205,343	194,744	211,891
Households	83,825	84,773	85,651	86,579	87,517	88,465	88,702	96,512	96,791	96,847	96,483
Officer per Capita Ratio	1/490	1/491	1/492	1/495	1/492	1/474	1/460	1/434	1/434	1/412	1/451
Authorized Sworn Staff	425	428	430	430	437	457	474	473	473	473	470
Authorized Civilian Staff	147	145	143	149	153	153	159	159	156	154	154
Total CC Offences	19,269	20,542	22,039	23,470	20,115	20,979	19,054	16,484	15,855	15,628	14,266

In 2011 the Windsor Police Service hosted the 106th Canadian Association of Chiefs of Police Conference at Caesars Windsor August 21 - 24, 2011.

ABOUT the W.P.S.



Windsor Police Service Headquarters:

150 Goyeau St.
Windsor, Ontario N9A 6J5
Tel: 519-255-6700
Fax: 519-255-6191
E: info@police.windsor.on.ca

Major F.A. Tilston Armoury & Police Training Centre

4007 Sandwich St
Windsor, ON N9C 1C3
Tel: 519-971-7301

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Lou-Anne Hunt, Aileen Nadeau,
Kyle Atkinson
Dan Janisse, Windsor Star

Prepared By: S/Sgt. J. Richards
Designed by: Aileen Nadeau

Collision Reporting Centre

2696 Jefferson
Windsor, ON N8T 2W6
Phone: 945-9645 Ext. 222

Accidents can be reported at the CRC when:

- The accident occurred within the City of Windsor limits
- Both vehicles are from the Windsor Essex County area.
- No drinking is suspected
- No injuries have occurred
- Both vehicles are safely drivable
- The vehicles involved are not large (ie. Transport trucks)

*Drivers do not have to attend together but must ensure that they exchange personal information
Do not get your vehicle fixed before you attend as officers will need to see the damage*



Windsor Police Service

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